7 Final Rules for Great User Experience Design

- 1. They won't read your manual. Design self-explanatory!
- 2. Users look for signs on their journey. WIIFM at each point!
- 3. Humans love different levels of complexity! Educate step by step.
 - 4. Solutions come at the end. Start with the problem in mind!
 - 5. It doesn't work! Make it easy to correct error.
 - 6. Be a child. You don't like boring stuff!
 - 7. Ask your mum for help! Do user testing.

by Robert Matthees (www.robert-matthees.com)